

HIGHER NITEC IN SERVICES – LOGISTICS & SUPPLY CHAIN MANAGEMENT

Course Code: HS2LG / Plan Code: HS2LG

COURSE OBJECTIVE

This course equips students with skills and knowledge to perform goods movement, transportation and distribution, prepare trade, freight and cargo documentation and provide quality service to meet customers' needs and satisfaction.

COURSE STRUCTURE

Core/ Specialisation Modules

S/N	Module Details	Module Code	Module Objectives
MSC: Supply Chain Management			
1	Introduction to Supply Chain Management 30 (T) 30 (P) Credits 3 Prerequisite: Nil	LG43001FP	On completion of the module, students should be able to provide support for supply chain activities by coordinating flow of products and information via air, land & sea.
		Equivalent Code Nil	
2	Essentials of Warehouse Operations 30 (T) 30 (P) Credits 3 Prerequisite: Nil	LG43002FP	On completion of the module, students should be able to perform warehouse-receiving, order processing, picking, and packing
		Equivalent Code Nil	
3	Warehouse & Inventory Management 30 (T) 30 (P) Credits 3 Prerequisite: Nil	LG43004FP	On completion of the module, students should be able to perform warehouse and inventory management and stocktakes.
		Equivalent Code Nil	
4	Circular Logistics 30 (T) 30 (P) Credits 3 Prerequisite: Nil	LG43006FP	On completion of the module, students should be able to coordinate and process goods return for waste minimisation and sustainability.
		Equivalent Code Nil	
MSC: International Freight & Documentation			
5	Freight & Cargo Documentation 40 (T) 20 (P) Credits 3 Prerequisite: Nil	LG43003FP	On completion of the module, students should be able to handle import and export procedures and documentation for air, land and sea.
		Equivalent Code Nil	
6	International Freight 40 (T) 20 (P) Credits 3 Prerequisite: Nil	LG43005FP	On completion of the module, students should be able to arrange transport of goods by air, land and sea.
		Equivalent Code Nil	
7	Ship Agency Operations 40 (T) 20 (P) Credits 3 Prerequisite: Nil	LG53004FP	On completion of the module, students should be able to provide agency support in the management of maritime commercial vessels, and carry out ship agency functions relating to vessel operations, management, and cargo shipment.
		Equivalent Code Nil	
MSC: Transport Logistics			
8	Urban Logistics 40 (T) 20 (P) Credits 3 Prerequisite: Nil	LG53001FP	On completion of the module, students should be able to provide urban and green logistics services through planning and monitoring driver assignments and performing real-time dispatching and order tracking.
		Equivalent Code Nil	

S/N	Module Details	Module Code	Module Objectives
9	Basics of Cold Chain Logistics 30 (T) 30 (P) Credits 3 Prerequisite: Nil	LG53002FP	On completion of the module, students should be able to perform in-bound, out-bound and despatch arrangements for a cold-chain environment via air, land & sea.
		Equivalent Code Nil	
10	Dangerous Goods Transportation 30 (T) 30 (P) Credits 3 Prerequisite: Nil	LG53003FP	On completion of the module, students should be able to coordinate packing, documentation and transport for DG goods by air, land & sea.
		Equivalent Code Nil	

Abbreviations: T - Theory, P - Practical, MSC - Modular Skills Certificate

CREDITS FOR CERTIFICATION

Total of 30 credits from successful completion of 10 Core/Specialisation modules.

Applicants who do not meet the entry requirements for Core/Specialisation modules will need to complete 12 credits from 4 Foundation modules before taking Core/Specialisation modules.

Foundation Modules

S/N	Module Details	Module Code	Module Objectives
F1	Business Communication 30 (T) 30 (P) Credits 3 Prerequisite: Nil	BS33004FP	On completion of the module, students should be able to apply essential communication skills to prepare business documents and presentations.
		Equivalent Code Nil	
F2	Service Excellence 40 (T) 20 (P) Credits 3 Prerequisite: Nil	BS33011FP	On completion of the module, students should be able to understand the concepts of service delivery, identify and respond to customers' needs and expectations, create and deliver value to build positive customers' experience and increase organisational profitability.
		Equivalent Code Nil	
F3	Social Media Marketing 30 (T) 30 (P) Credits 3 Prerequisite: Nil	BS33008FP	On completion of the module, students should be able to develop social media content and apply online media tools to execute the organisation's social media marketing strategies.
		Equivalent Code Nil	
F4	Basics of Data Analytics 15 (T) 45 (P) Credits 3 Prerequisite: Nil	BS33001FP	On completion of the module, students should be able to adopt spreadsheet and analytics software to visualise and analyse data, and generate formatted reports to facilitate informed business decision.
		Equivalent Code Nil	

Abbreviations: T - Theory, P - Practical

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Note:

- 1) The training schedule of lessons is subject to change.
- 2) Depending on the demand, not all the modules in the CET *Higher Nitec* in Services courses will be offered in each intake. Where the modules are offered and there is insufficient enrolment, the classes will be cancelled and a full refund will be given to the affected students.